

From: Scott 'dolomite' Leonard
To: Microsoft ATR
Date: 1/23/02 10:11am
Subject: Microsoft (Canadian perspecitve)

While I am a Canadian citizen, after September 11, I feel closer to the US than I ever have, which is why I am sending you this note. In this time of co-patriotism, we must embrace democracy and we must propound quality and we must disdain selfish interests. There must be a passion to work together as countries, and as people. Working together is not something Microsoft does well. They don't behave well with other companies. You should force them to.

Microsoft products are getting worse as time goes on. Right now, for example, the end user has no choice but to use a Microsoft product if they own a PC because there simply isn't another operating system good enough to use other than the Microsoft products. When something goes wrong with a Microsoft product, the consumer has no other choice but to accept it and wait for a patch because they can not return it, and even if they could, they would have nothing to work on in the meantime because the damage is done.

Any other product I buy must work or I can return it for a full refund and buy something else like it. This is not the case with Microsoft.

Stiffer penalties against Microsoft might not be enough now that the damage is done.

Maybe Microsoft could provide awards to businesses who want to compete with them?

Maybe the state needs to offer some business incentives to companies who want to compete with Microsoft. They can get the money from Microsoft for that. :)

Scott Leonard
Kingston, Ontario
Canada

PS: Would you buy a car from Microsoft if they made one?